

# The Best-Kept Secret In Call Center Agents

# NTI

*NTI's call center agents are trained and eager **Americans with Disabilities** offering you all the benefits of remote workers.*

## Employer Services

### Pipeline for high-volume requests

Outreach to disability beneficiaries brings us more than 1000 registrations a month. At any time we have 600 — 800 qualified agents ready to work. We can meet your low and high-volume requests quickly, with the right people.

### Energetic phone presence

Most NTI agents prefer part-time work. Shorter shifts make for an energetic, fresh-sounding agent. Customers will notice your operators aren't just knowledgeable-- they're pleasant to talk to.



Join the firms that have cracked the code: NTI agents are good for business.

*We sent Amazon 50 applicants,  
they hired 48.*

## When you need talent, we:

**Understand the need.** A veteran Project Coordinator takes time to grasp just what your position requires.

**Search.** We reach out to our screened and trained graduates to alert them to your opportunity.

**Evaluate.** Our staff interviews each interested applicant to confirm they meet your requirements.

**Present the Best.** We forward just the finalists. If you need assessments or more interviews scheduled, we'll do that too.

**Follow-up.** Onboarding can include a Pre-Flight Check of each home office. We can test computer, headset, and software so each new agent is productive Day One.

## Custom Options

- Supply turnkey virtual call centers.
- Perform background checks & drug tests.
- Track payroll data & submit WOTC forms.
- Recruit in specific areas as needed.
- Don't see the service you need? Ask us.

## Choose your hiring model

Direct hire. Temp-to-perm. Shared administrative service (recruiting/training/HR offer letter/payroll/termination). Or request a custom model. We'll find terms that work for you.

# NTI

LEADERS IN PLACING AMERICANS  
WITH DISABILITIES IN JOBS

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## NTI's Employer Services

- Skills training
- Customized options
- Pipeline for high-volume requests
- Choice of payment models